

Synergy Advisors Managed Services



Next generation technologies, processes, and people for your IT strategy

End-to-end coverage

Synergy Advisors provides best in class, end-to-end, proactive and reactive IT operation services, leveraging M365, Azure, and Synergy Advisors solutions across several scenarios:



Secure E-mail

- Users
- Apps
- Services
- Hygiene
- Threats
- Data Leak Mitigation



Secure Collaboration

- Users (internal / external)
- Apps
- Services
- Hygiene
- Threats
- Data Leak Mitigation



Device Protection

- Applications security
- O.S. security
- Security baseline
- Threats
- Data Leak Mitigation



Information Protection

- Data in use
- Data at rest
- Data in transit
- Application integration
- Data Leak Mitigation
- Structured and unstructured data protection



Platform Protection

- Monitoring / Services analysis/ Alerts and notifications
- Security baseline



Threat Protection

- Users (Internal / external)
- Devices
- Identities
- Endpoints
- Cloud
- Monitoring
- Infrastructure
- Security baseline



Options according to your organization's needs

CORE

PREMIUM

CORE INFRASTRUCTURE

Cloud [IaaS / PaaS] and on-premises core infrastructure management

SECURITY AND COMPLIANCE

Protection, detection, and response for cybersecurity services for hybrid resource management

ANALYTICS

End-to-end cloud productivity and security resource analytics for adoption, security, and compliance visibility

ALERTS AND NOTIFICATIONS

Optimized alerts management via workflow-based BOT notifications

ADVANCED DATA GOVERNANCE

End-to-end information lifecycle management for unstructured data in use, at rest, and in motion

- B2B
- Compliance focused removed

CORE

CORE INFRASTRUCTURE

Platform [IaaS, PaaS]

DEPLOYMENT

- Extend current platform, leveraging new resources

MAINTENANCE

- Patching
- Performance / Configuration optimization

MONITORING AND STABILIZATION

- Troubleshooting



On-Premises

Existing datacenter:

- Primary
- Backup

Cloud [Azure]

- IaaS
- PaaS

SECURITY AND COMPLIANCE

Zero Trust [NIST CSF] ** Operation

PROTECTION

- Service configuration for continuous optimization

DETECTION

- Alerts and notifications

RESPONSE

- Optimized response, leveraging analytics

** National Institute of Standards and Technology [NIST] Cyber Security Framework.

Technologies

PROTECTION

- AADP, MEM
- DLP, MIP

DETECT AND RESPOND

- Microsoft XDR
- Insider Risk Management [IRM]
- Communication Compliance

- BYOD / Corporate
- Desktop / Laptops
- Mobile

- Structured / Unstructured
- DLP
- Classification /



- Internal
- B2B
- B2C



- SaaS
- IaaS / PaaS



- AV / AS
- Threat Protection

PREMIUM

ANALYTICS

End-to-end analytics ***

DATA CORRELATION

- Consolidated logs [180 different data sources]

DATA OPTIMIZATION

- Redundant / overhead data removal [up to 95% optimization]

OPTIMIZED VIEW

- Business ready analytics
- Comprehensive user and administrator activity, configuration recommendations [SIEM]

ALERTS AND NOTIFICATIONS

*** All capabilities provided via Synergy Advisors E-Suite

MICROSOFT 365	AZURE	OTHERS
<ul style="list-style-type: none"> • Office 365 • EM+S • W10 	<ul style="list-style-type: none"> • Perimeter Protection 	<ul style="list-style-type: none"> • Vulnerability Management • NAS

ALERTS AND NOTIFICATIONS

Alerts

CENTRALIZED ALERTS SERVICE

- Consolidated alerts collector
- End-to-end M365 alerts management
- Extended incident and case management

Notifications

- Workflow-based notifications
 - E-mail
 - E-Bot (via Teams)
 - Others
- Workflow-based notifications

*** All capabilities provided via Synergy Advisors E-Suite.

MICROSOFT 365	AZURE
<ul style="list-style-type: none"> • Office 365 • EM+S • W10 	<ul style="list-style-type: none"> • Perimeter Protection

ADVANCED DATA GOVERNANCE

Data in use

- Enhanced data inspection and user visibility with end-to-end analytics.

Data in motion

WORKFLOW-BASED SECURE COLLABORATION APPROVAL

- Internal
- B2B

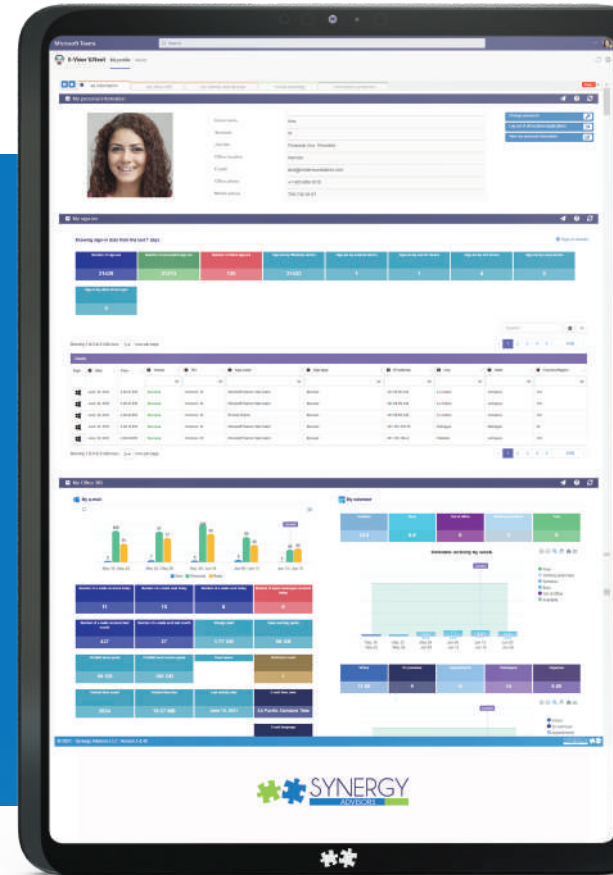
Data at rest

- Centralized policy for data repositories on-premises and in the cloud.

E-VISOR	E-CRYPTOR	E-INSPECTOR
<ul style="list-style-type: none"> • Advanced end-to-end analytics 	<ul style="list-style-type: none"> • End-to-end document management engine 	<ul style="list-style-type: none"> • Advanced data inventory and inspection

End-to-end analytics and collaboration from Premium subscription

-  Complete view of identities, devices, applications, and cloud information in a single dashboard
-  Personal and team account status and information
-  Sign-in status, risk events, and failed logins
-  Identity and devices health and compliance status
-  Risk and security alerts and notifications
-  Information protection policies
-  Document lifecycle management and governance
-  Sensitive data inspection and protection
-  Alerts on security incidents, malware, and threats



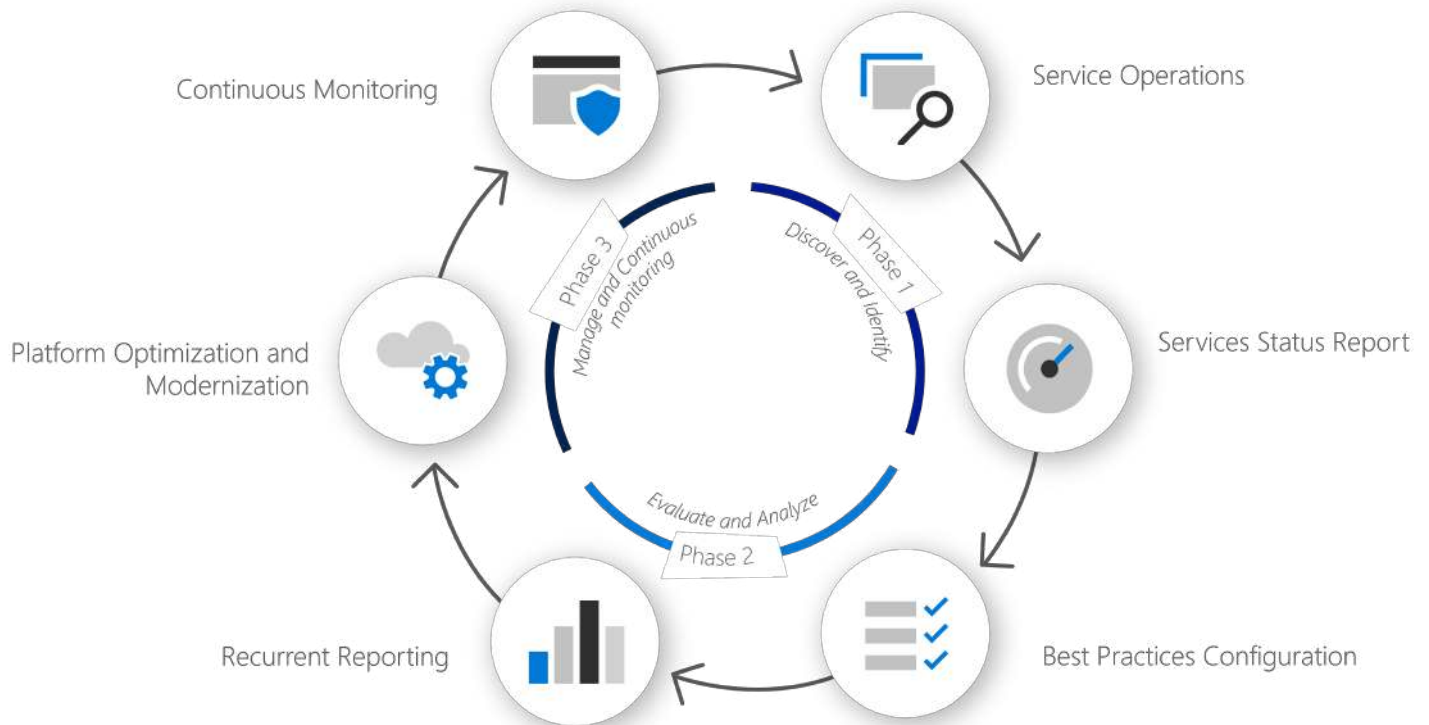
Orchestrated actions, tasks, and logging from different channels



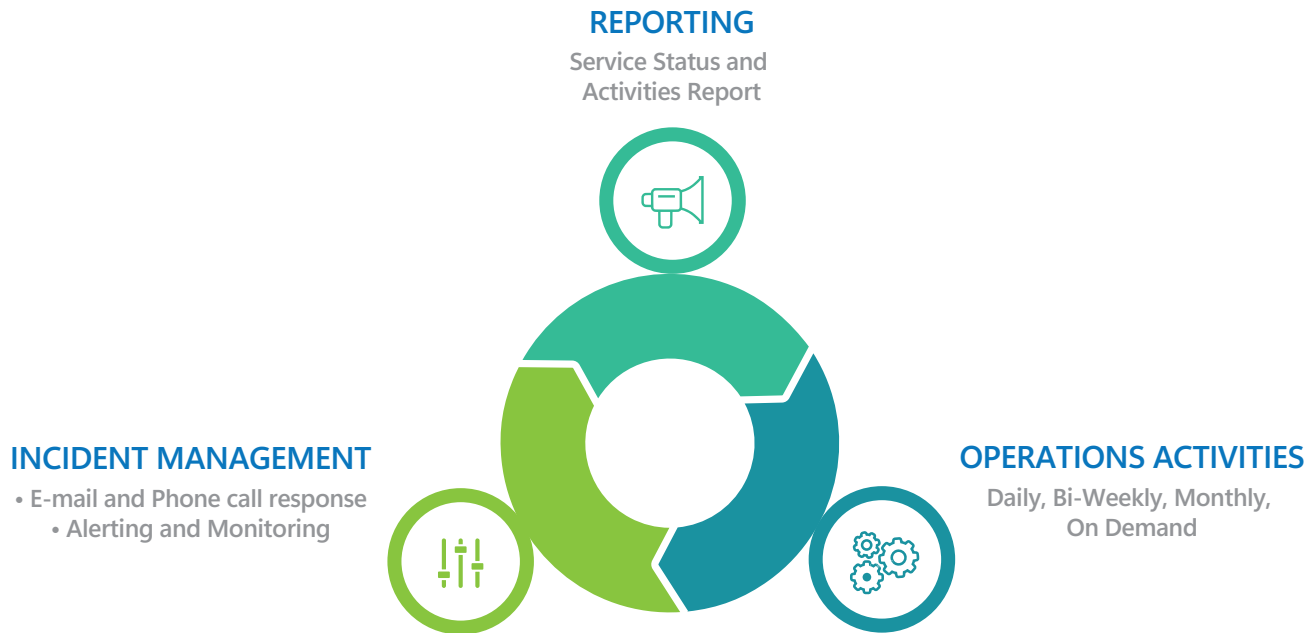
What will you get for going premium?



Managed services activities



Service operations and incident management



About Synergy Advisors

Synergy Advisors is a premier Microsoft Certified Partner that specializes in Microsoft 365, Identity, Azure B2C and B2B Collaboration, Security, Management, and Cloud technologies. We help you digitally transform and implement a more secure collaborative infrastructure, reduce your IT costs, and meet your regulatory requirements through our comprehensive portfolio and experience in consulting and managed services.

Ready to take your information security and productivity strategies to the next level?

LET'S START