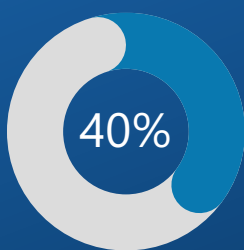


# Micro-Visor

## Identity

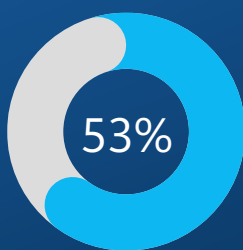


In many organizations, end users must navigate a fragmented experience when managing their digital identity—requiring them to access multiple platforms to reset passwords, configure authentication methods, and address security alerts. This disjointed approach hinders productivity and heightens the risk of human error and vulnerability to phishing attacks. The lack of a centralized approach requires frequent IT intervention, reducing productivity on both sides.



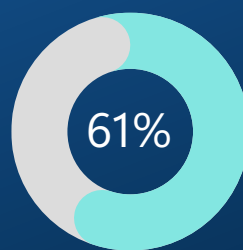
...of security breaches are caused by weak or reused passwords, highlighting the need for robust authentication methods and centralized access controls.

Credential Management: Key to Protecting Sensitive Information, Splash top, May 2025



...of organizations have experienced operational disruptions due to access and credential management issues, directly impacting productivity.

2022 Username and Password: An Outdated Combination, Forbes



...of data breaches stem from credential misuse, often due to limited visibility and control.

Understanding Identity and Access Management (IAM): A Complete Guide, Veritas

These challenges pose significant risks; however, they also present clear opportunities to evolve toward more secure, efficient, and user-centered identity management. At **Synergy Advisors**, we have developed a comprehensive solution that directly addresses these issues.



## Simplify identity management while boosting autonomy

**Introducing Micro-Visor (Identity):** a solution designed to simplify, secure, and streamline digital identity management directly within Microsoft Teams.

Empower both end users and administrators by centralizing key identity-related functionalities in a collaborative workspace. Micro-Visor incorporates a set of technical capabilities that enhance the user experience and optimize identity-related processes, strengthening the organization's overall security posture while reducing friction through centralized and simplified management.

### Alerts & Notifications

Receive alerts about key identity events—such as changes to authentication methods or password expirations—enabling proactive responses.



### IT Cost Reduction

Optimize IT resources and improve operational efficiency by enabling users to manage their own credentials.



### End User Education

Guide users on the recommended use of credentials through a friendly, contextual interface that promotes security best practices and compliance.



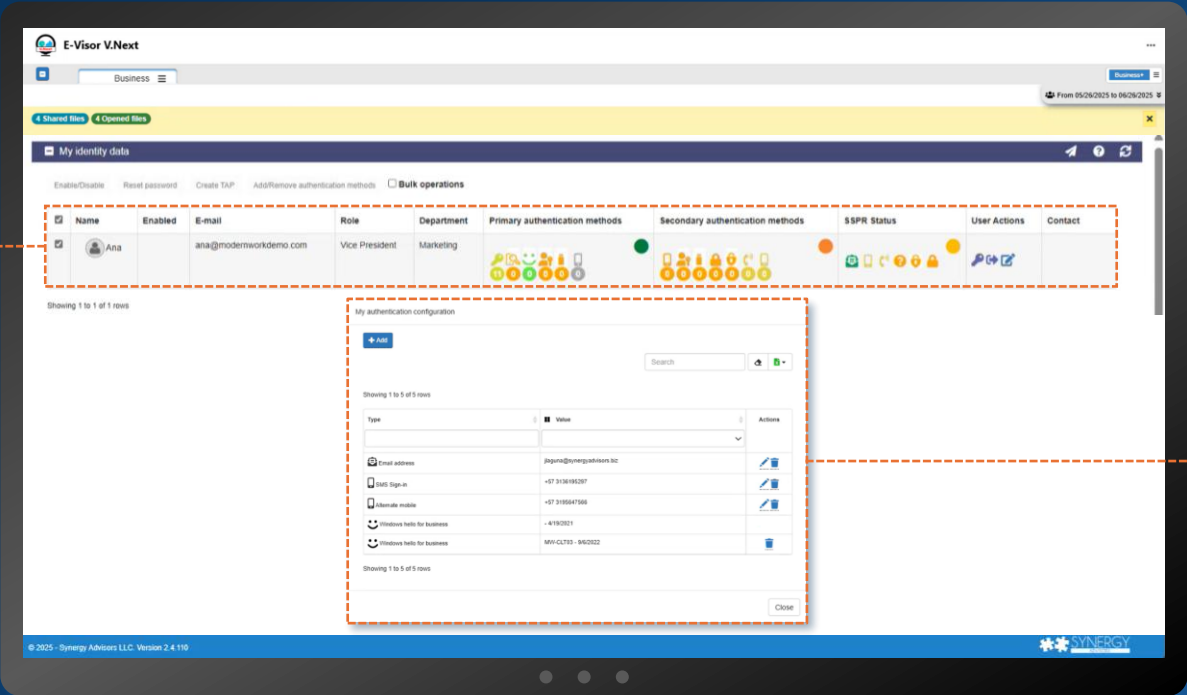
### Self-Service

Empower users to register methods, review configurations, and resolve common issues—all within their collaborative environment.



# Micro-Visor (Identity): Key Technical Capabilities

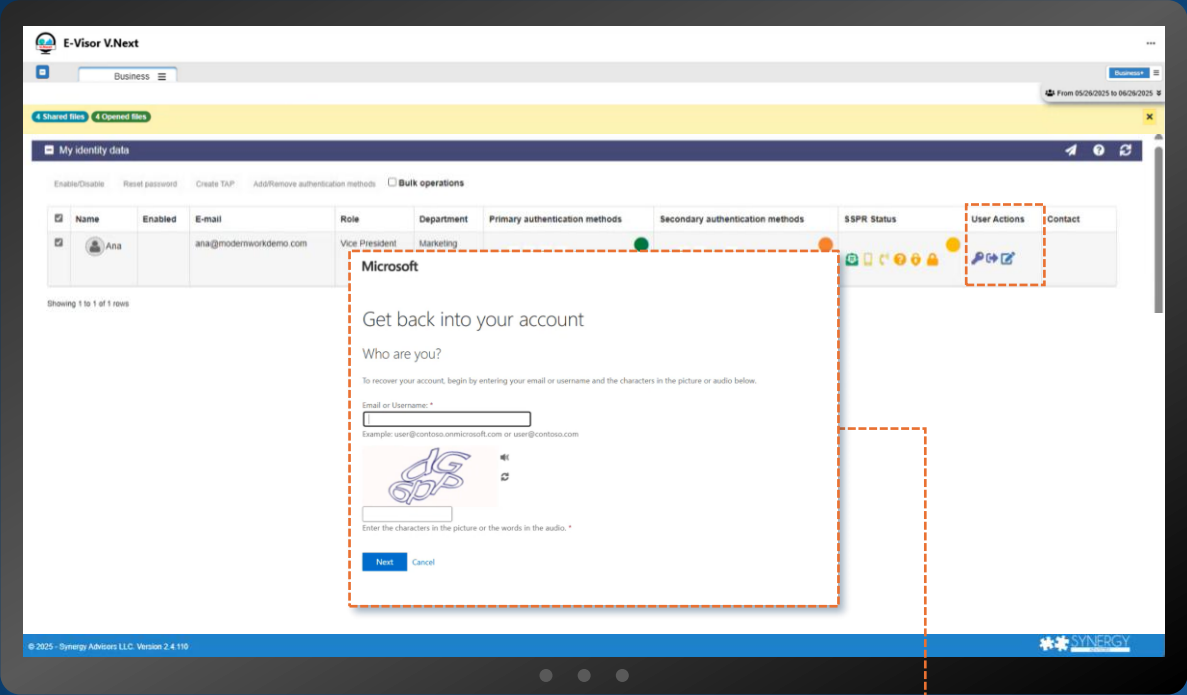
## Authentication method management (My self)



View key account information such as name, email, role, department, enablement status, primary and secondary authentication methods, password reset (SSPR) status, available actions, and contact details.

Add, configure, or remove your authentication methods—such as email, SMS sign-in, alternate mobile, and Windows Hello for Business—quickly and securely.

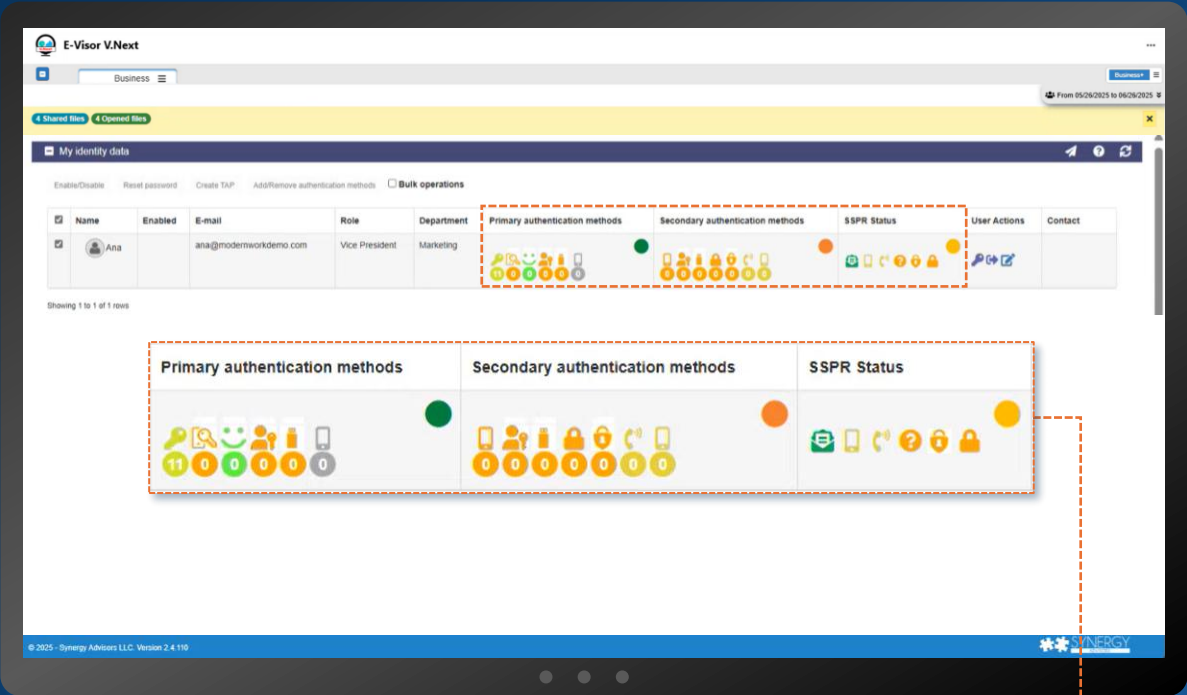
## Simplified password change (My self)



Securely change your password directly from the console, streamlining the process without the need to navigate through multiple portals or platforms.

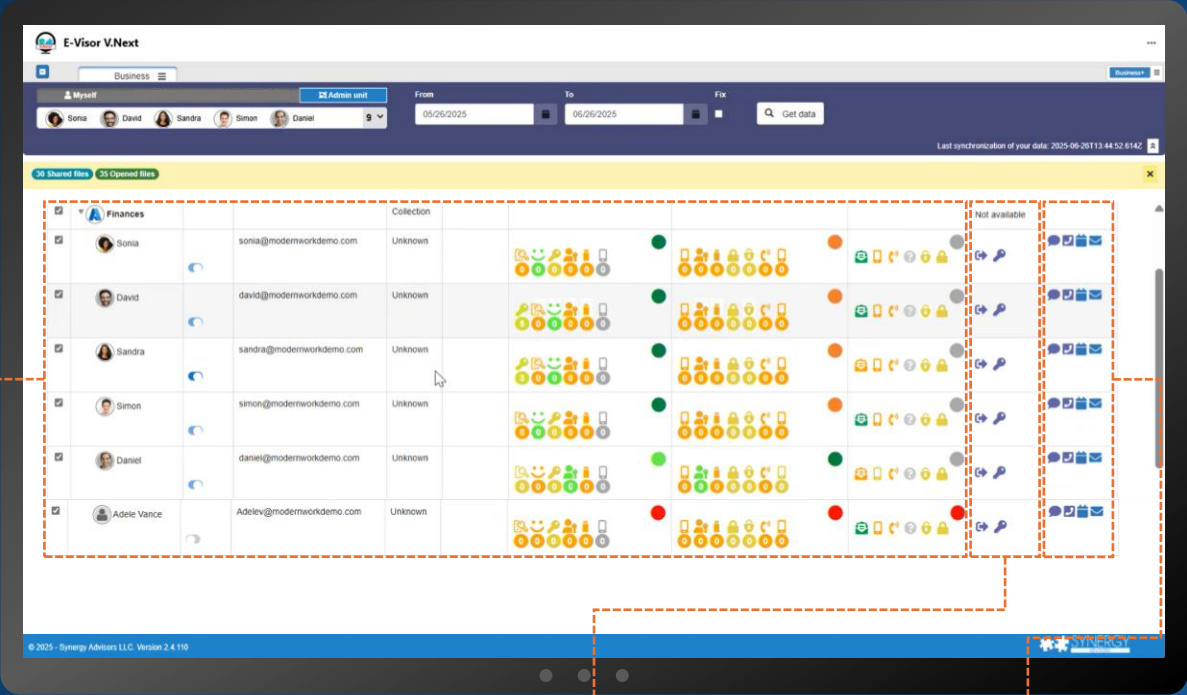
Micro-Visor (Identity): Key Technical Capabilities

Security status visibility (My self)



A comprehensive and centralized view of your authentication security posture through an intuitive color-coded scale that highlights levels of protection and areas requiring attention.

Administrative tools & actions (My organization)



Centralized visibility into the authentication security status of users grouped by administrative units, with visual indicators that reflect protection levels and compliance.

Manage your users' authentication methods with individual or bulk actions, such as password resets using temporary or manually defined credentials.

Contact your users directly via email, Teams chat, call, or by scheduling a meeting to resolve issues related to their credentials and authentication methods.

## Optimize, Protect, and Scale: The Real Value of Micro-Visor (Identity)

**Micro-Visor (Identity)** is not just a visibility tool—it is a strategic enabler that helps organizations simplify identity management, improve security posture, and reduce operational overhead:



**Centralized control within Microsoft Teams:** Manage user identities, perform administrative actions, and monitor authentication methods from a single, familiar workspace.



**Real-time insights to mitigate risk:** Access clear, actionable reports and alerts to identify gaps and take timely action to reinforce your organization's identity strategy.



**Scalable and efficient execution:** Automate critical identity tasks—such as password resets or method updates—individually or in bulk, without leaving the Teams environment.



**Lower costs and empower end users:** Enable self-service for users, reduce support tickets, and optimize IT resources while improving the overall security experience.

## Why choose Synergy Advisors as your strategic partner?

At **Synergy Advisors**, we offer specialized consulting and managed services to help your organization modernize and strengthen its identity management strategy. Our **Micro-Visor** solution is designed to provide centralized visibility, proactive control, and actionable intelligence over users' authentication methods—all directly within Microsoft Teams.

Our approach goes beyond delivering a product. We work closely with your team to ensure seamless adoption, empower administrators with scalable capabilities, and reduce operational complexity through automation and smart insights. With Micro-Visor, you gain a powerful foundation to reduce identity-related risks, streamline access governance, and increase user autonomy—all while aligning with your security and compliance goals.

If you'd like to learn more or explore additional Micro-Visor capabilities, [click here](#).



### Consulting Services

14+ years of experience working with hundreds of clients and thousands of users in leading market organizations across various industries, specializing in Security & Compliance, Modern Work, Azure Data & AI, and Azure Infrastructure.

- Designing and implementing Microsoft solutions.
- Focused on usability and protection to drive upselling and adoption in key use cases.
- Integrated approach, creating synergies between Microsoft products.



### Managed Services

Experts in cybersecurity, infrastructure, and Modern Work in Microsoft 365, Azure, and Windows 365.

- Proactive and reactive services. Monitoring, optimization, and continuous assessment of new services and features.
- Collaboration with other vendors, providing a single point of contact.
- Support contracts available for escalation with proprietary vendors.



### E-Suite

Enhances Microsoft workloads' capabilities and reach to address modern business, governance, and operational needs:

Analytics, workflows, and self-service; empowering end users through:

- Micro-Visor
- E-Visor
- E-Visor Teams App
- E-Inspector
- E-Cryptor
- E-Vigilant
- E-Migrator



For more information, feel free to contact us at: [micro-visor@synergyadvisors.biz](mailto:micro-visor@synergyadvisors.biz)

[Learn more](#)