Micro-Visor Security

SYNERGY ADVISORS

Agile and reliable communication is a critical foundation for the operation of any modern organization. Email plays a key role in connecting teams, enabling critical decision-making, and ensuring business continuity. However, advanced security policies and filtering systems can lead to an unintended consequence: the quarantine of legitimate messages. When this happens without efficient management, workflows are disrupted, visibility into key information is lost, and both the operational burden on IT and business risks increase.

3.5 hours
per incident

...that's the average time IT teams spend manually investigating suspicious emails, many of which are quarantined, significantly impacting operational efficiency.

US $1.21
million

...in annual operational savings: achieved by organizations that automate inbound email handling, including quarantined messages, reducing manual analysis time for end users and security teams.

80 hours
per employee per year

...lost to reviewing unwanted or mistakenly quarantined emails, directly affecting productivity and labor costs.

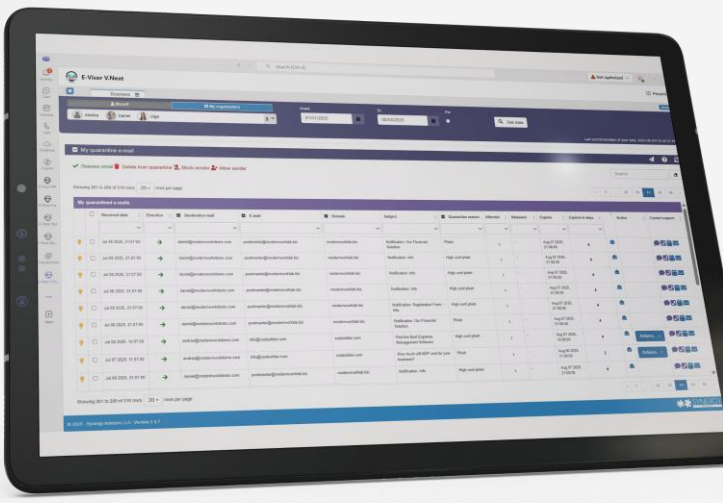
Threat Spotlight: Inefficient incident response" (Barracuda Networks, September 2019)

The Total Economic Impact™ of Egress Intelligent Email Security" (Forreste, July 2024)

Enabling control and agility to safeguard critical email communications

Micro-Visor (Security) empowers both end users and administrators with centralized visibility and control over quarantined emails, ensuring that legitimate communications are not lost within advanced security filters — all seamlessly integrated into the Microsoft Teams experience.

By providing real-time insights, guided actions, and streamlined workflows for reviewing and releasing messages, the solution enhances decision-making, mitigates potential threats, and reduces the operational burden on IT teams. This not only strengthens your organization's security posture but also ensures communication continuity across departments and business units.



Effective email management requires more than automated filters — it demands user empowerment, real-time visibility, and simplified decision-making:

Alerts and Notifications

Notify users directly in Microsoft Teams when they have quarantined messages, providing immediate access to review and take action — without relying on email-based alerts.

User Education

Display clear indicators and key details like sender, subject, and quarantine reason, along with message preview, to help users understand the context and make informed decisions.

Self-Service

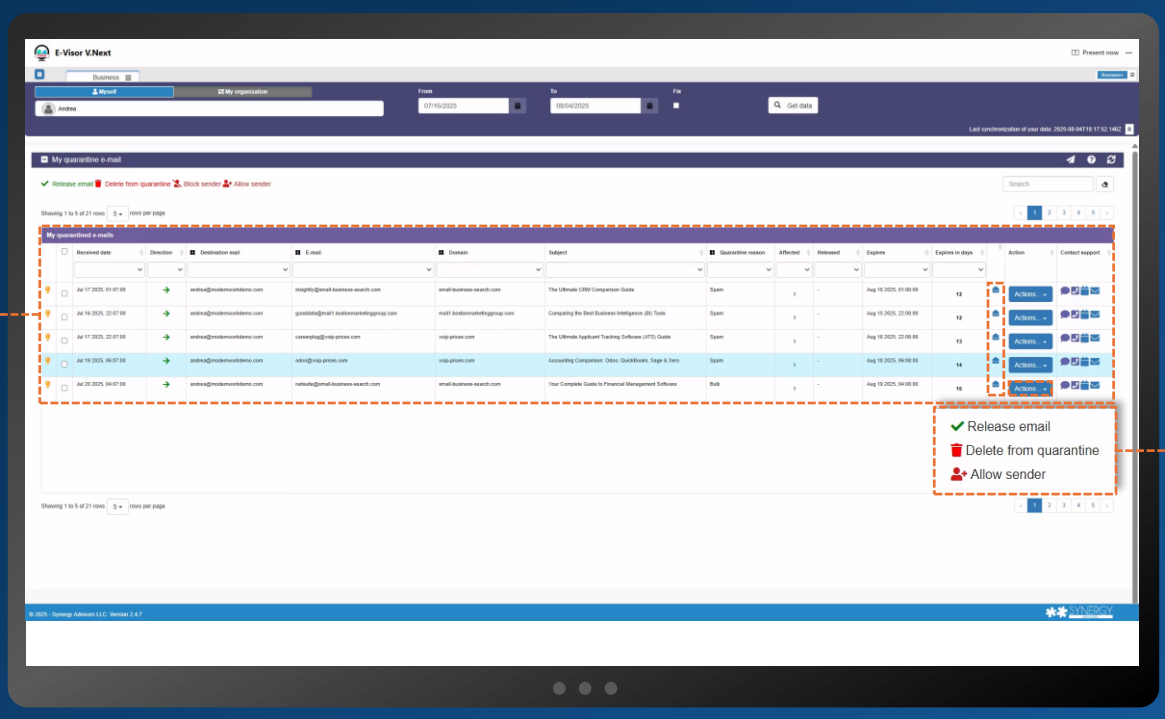
Enable users to manage their own quarantined emails within Teams — including releasing or discarding messages — while administrators access user-grouped views for streamlined oversight and bulk actions.

Reduced Operational Costs

By centralizing the experience and empowering both users and administrators, Micro-Visor (Security) reduces IT workload, minimizes ticket volume, and accelerates incident resolution.

Redefine Quarantine Oversight with Intelligent Views and Self-Service Tools

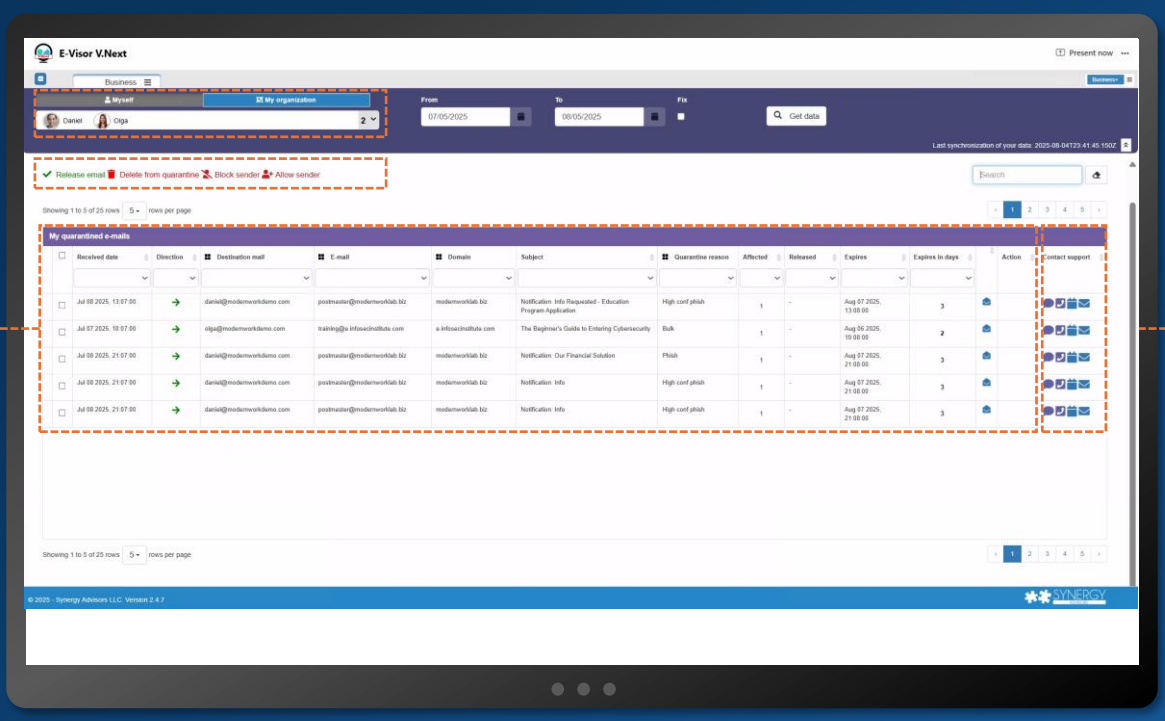
Managing & acting on quarantined emails



*See all **your emails in quarantine**, with details such as the **sender**, **subject**, **date of receipt**, and the status of each email, giving you a clear overview of the emails that have been filtered and helping you manage them effectively.*

*Streamline operations by **previewing** the content of each email, and, depending on its relevance, either **release** it to your inbox or **delete** it if unnecessary, ensuring an efficient and secure management process.*

Quarantined email administration: Control and actions by user



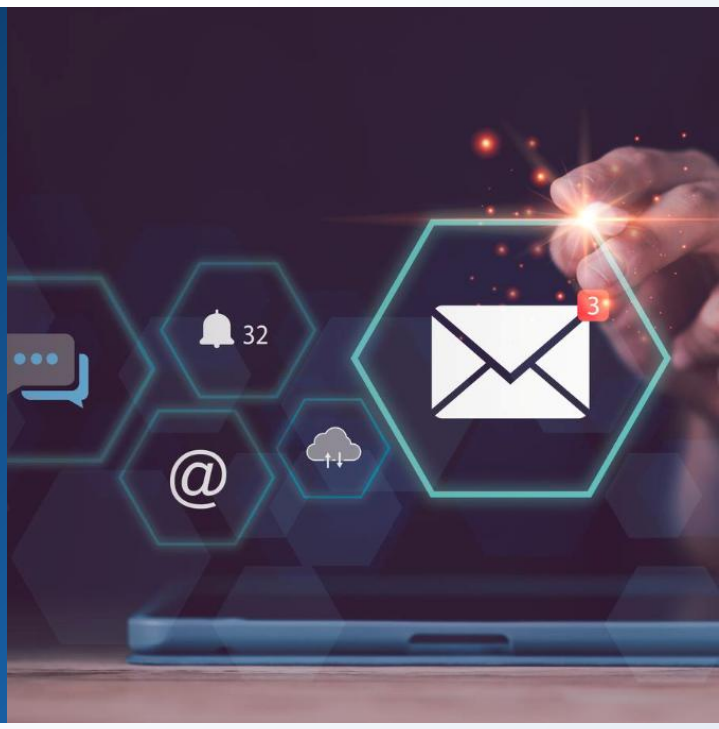
*View all relevant details about quarantined emails from specific user collections within the organization. See key information such as sender, subject, date, email status, and more. Available actions include **previewing content**, **releasing or deleting the email**, **blocking the sender**, and more, enabling efficient and controlled email management.*

*When necessary, take a specific action, such as **initiating a chat**, **making a phone call**, **scheduling a meeting**, or **sending an email**, enabling personalized resolution of issues related to quarantined emails.*

Optimize, Secure, and Scale: The True Value of Micro-Visor (Security)

Micro-Visor (Security) offers complete control over quarantined emails, enabling administrators to efficiently manage and make informed decisions regarding emails from specific user collections. By providing enhanced visibility and enabling swift actions, the tool minimizes risks and fortifies organizational security.

With its intuitive interface and operational efficiency, Micro-Visor ensures secure, agile management, safeguarding the organization from potential threats while maintaining productivity



Why choose Synergy Advisors as your strategic partner?

At **Synergy Advisors**, we provide specialized consulting and managed services to help your organization modernize its security strategy. Our **Micro-Visor (Security)** solution offers centralized visibility, intelligent insights, and automation to reduce risks, such as improper management of quarantined emails, enabling more effective and secure collaboration.

We go beyond technology by working closely with your teams to drive adoption, simplify security workflows, and support scalable, secure productivity. With Micro-Visor (Security), your organization gains the clarity and control needed to manage quarantined emails and protect valuable information—without compromising agility or collaboration.

If you'd like to learn more or explore additional Micro-Visor capabilities, **click here**.

Consulting Services

Over 14 years of experience working with hundreds of clients and thousands of users in market-leading organizations across various verticals, specializing in Security and Compliance, Modern Work, Azure Data and AI, and Azure Infrastructure.

- Designing and implementing Microsoft solutions.
- Focused on usability and protection to drive upsell and adoption in key use cases.
- Integrated approach, creating synergies among Microsoft products.

Managed Services

Experts in cybersecurity, infrastructure, and Modern Work in Microsoft 365, Azure, and Windows 365.

- Proactive and reactive services.
- Continuous monitoring, optimization, and evaluation of new services and features.
- Collaboration with other vendors, providing a single point of contact.
- Support contracts available for escalation with native providers

E-Suite

E-Suite: Seamless integration with Microsoft 365 and Azure.

Amplifies the features and reach of Microsoft workloads to address modern business, governance, and operational needs by leveraging analytics, workflows, and self-service; empowered end users through

- Micro-Visor
- E-Visor
- E-Visor Teams App
- E-Inspector
- E-Cryptor
- E-Vigilant
- E-Migrator

For more information, feel free to contact us at: micro-visor@synergyadvisors.biz

Learn more