

Real visibility and control over your AI agents

Agents are already inside the business — governance is not

AI agents already read data, execute transactions, and make decisions across core business systems. Yet most organizations still cannot see which agents exist, what they can reach, or who is accountable for them.

Without that visibility and control, the gap becomes compliance exposure, security incidents, and questions leadership cannot answer — and it widens with every new agent deployed.

The numbers show how wide the gap already is:



Synergy Advisors closes that gap with a portfolio of **E-xperiences** built on Microsoft Agent 365, covering the full adoption journey from discover to deploy:

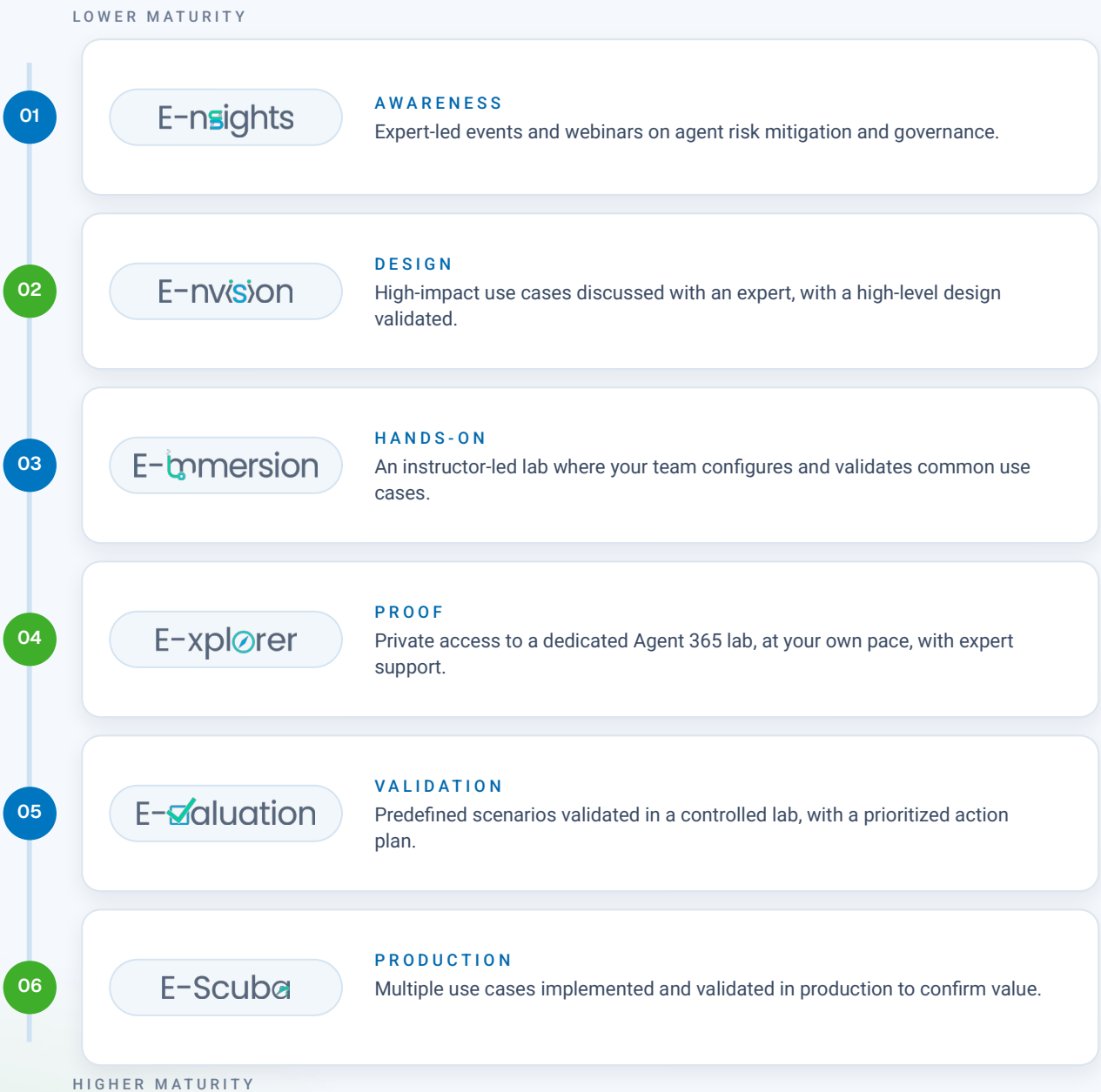
E-n<u>s</u>ights Events & Webinars: expert-led sessions on agent risks, controls, and common use cases	E-n<u>vi</u>sion Architecture Design Sessions: scenarios, architecture, and governance validated in a high-level design	E-<u>b</u>mmersion Instructor-Led Lab: your team configures and validates common use cases with an expert
E-x<u>p</u>lorer PoC in a Box: private access to a dedicated Agent 365 lab, with expert support, at your own pace	E-<u>va</u>luation Limited staging pilot: predefined scenarios validated, with a prioritized action plan	E-Scuba Production pilot: multiple use cases implemented and validated to confirm the value of Agent 365

Agent 365 (A365) – Predefined Scenarios

CORE		BETTER TOGETHER	THIRD-PARTY AGENTS
Observe Agents and Prevent Sprawl Consolidated view of every agent, with ownerless and at-risk agents spotted	Onboard Agents with Least-Privilege Access Approval templates, Entra Access Packages and Conditional Access	Agent 365 + Defender for Endpoint Agents on endpoints discovered and device behaviour made visible	Microsoft AI Foundry Registered with the SDK, identity, owner and full observability
Put Agents to Work Across Microsoft 365 Governed agents in Teams, Outlook and SharePoint, every action audited	Protect Against Data Oversharing and Risk Purview DSPM for AI, DLP and Communication Compliance on agent data	Agent 365 + Microsoft Sentinel Agent telemetry in the SOC for hunting and incident response	LangChain Brought under Agent 365 governance and lifecycle
Defend Against AI Threats and Vulnerabilities Prompt injection investigated, compromised agents contained, MCP hunted	Audit, Compliance, and Agent Lifecycle Audit trail exported, non-compliant agents blocked, retention applied	Agent 365 + Defender for Cloud Identity and grounding data risks and attack paths analyzed	LangGraph Onboarded with the SDK, same observability and controls
			Google ADK Governed like any other: identity, owner, lifecycle

Agent Maturity Path – Where to Start

Each experience meets your agent governance maturity where it stands today. Enter at any point and move up the path.





E-nsights is the Events & Webinars experiences Synergy Advisors built for this moment: an expert-led session on the best practices for agent risk mitigation, governance and management, with the content tailored to your maturity and priorities beforehand.

E-nsights (Events & Webinars) Experiences

EXECUTIVE SESSION (BDM)	TECHNICAL SESSION (TDM)
Up to 2h PER SESSION Up to 3 USE CASES	Up to 3h PER SESSION Up to 3 USE CASES
Executive Session (BDM) ✓ Expert best practices for agent risk mitigation, governance, and management ✓ Clear view of the most common agent risks, controls, and use cases ✓ Business impact framed before you commit to adoption or implementation	Technical Session (TDM) ✓ Expert-led walkthrough of the controls that mitigate the most common agent risks ✓ Up to 3 common agent use cases reviewed, with live demos of governance in action ✓ Informed starting point defined before moving into adoption or implementation

Scope & Deliverables

Executive Session (BDM)	Technical Session (TDM)
IN SCOPE ✓ 1 session, up to 2h, business format ✓ Webinar or on site, led by an expert ✓ Content tailored to your priorities ✓ Unlimited by webinar; venue capacity on site OUT OF SCOPE ✗ Additional sessions or workshops ✗ Changes in any environment ✗ Labs, deep dives, or assessments ✗ Custom development DELIVERABLES ● Session deck ● Recording within 1 week	IN SCOPE ✓ 1 session, up to 3h, technical format ✓ Up to 3 agent use cases reviewed ✓ Live demos on pre-built scenarios ✓ Content tailored to your priorities OUT OF SCOPE ✗ Additional sessions or workshops ✗ Changes in any environment ✗ Labs, deep dives, or assessments ✗ Custom development DELIVERABLES ● Session deck ● Recording within 1 week

How the sessions run

01 Audience & Goals Target audience and business goals confirmed before the session.	02 Content Tailoring Materials adapted to your maturity and priorities.	03 Use Case Session Capabilities, benefits, and high-impact scenarios covered, up to 3 use cases.
04 Live Demonstration Demos on pre-built scenarios, plus integration with other technologies.	05 Open Discussion Q&A and future areas of exploration identified.	06 Handover Session deck and full recording delivered to your teams.





E-nvision is the Architecture Design Sessions experience Synergy Advisors built for this moment: up to three predefined high-impact use cases, based on our experience, discussed in depth with an expert and validated as a high-level design in a functional environment, with no changes to your production tenant.

E-nvision (Architecture Design Sessions) Experiences

INFRASTRUCTURE TRACK Up to 2h PER SESSION Up to 4 SESSIONS	DEVELOPMENT TRACK Up to 2h PER SESSION Up to 4 SESSIONS
Infrastructure Track ✓ Up to three use cases (including discovery), discussed with an expert in a functional environment ✓ Scenarios, architecture, and governance considerations validated interactively ✓ Requirements and a validated high-level design of the use case, at Level 300	Development Track ✓ Up to three use cases (including discovery), focused on third-party agent scenarios with the Agent 365 SDK ✓ SDK-based integration, ownership, and lifecycle design for external agents ✓ Requirements and a validated high-level design of the use case, at Level 400

Scope & Deliverables

Infrastructure Track	Development Track
IN SCOPE ✓ Up to 3 predefined high-impact use cases ✓ Scenario validation in a functional environment ✓ Governance and operational alignment ✓ High-level architecture reviewed with an expert OUT OF SCOPE ✗ Changes to production or test environments ✗ Technologies outside the workshop objectives ✗ Custom development or deployment tasks DELIVERABLES ● High-level design of the validated use case ● Architecture summary and next steps	IN SCOPE ✓ Up to 3 use cases on third-party agent scenarios ✓ Architecture designed with the Agent 365 SDK ✓ Integration, ownership and lifecycle design ✓ High-level architecture reviewed with an expert OUT OF SCOPE ✗ Changes to production or test environments ✗ Technologies outside the workshop objectives ✗ Custom development or deployment tasks DELIVERABLES ● High-level design of the validated use case ● Architecture summary and next steps

How the sessions run

01 Preparation Objectives, stakeholders, and agenda agreed before day one.	02 Environment Review Your infrastructure reviewed for gaps and requirements.	03 Use Case Definition Predefined scenarios mapped to strategic objectives, up to 3.
04 Solution Envisioning High-level architecture validated in a functional environment.	05 Design Presentation The proposed design walked through and validated with your teams.	06 Handover Requirements, design, and deployment recommendations delivered.





E-mmersion is the Instructor-led Hands-On Lab experience Synergy Advisors built for this moment: an expert-guided Agent 365 lab where your team completes discovery plus up to 3 of the most common use cases, configured, validated, and operated hands-on, in a preconfigured lab environment with no changes in your own tenant.

E-mmersion (Instructor-led Hands-On Lab) Experiences

BASE EXPERIENCE

Up to

3h

PER SESSION

Up to

3

USE CASES

Base Experience

- ✓ Instructor-led lab: configure, validate, and interact directly with the technology
- ✓ Discovery plus up to 3 of the most common use cases, guided by an expert
- ✓ Hands-on keyboard time for your own team, not a demonstration

EXTENDED SCOPE (PLUS)

Up to

8h

PER SESSION

Up to

5

USE CASES

Extended Scope (Plus)

- ✓ Everything in the base experience, over an extended instructor-led lab
- ✓ Discovery plus up to 5 of the most common use cases
- ✓ Third-party agent and Better Together scenarios configured hands-on

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Instructor-led lab, up to 3 hours
- ✓ Discovery plus up to 3 common use cases
- ✓ Hands-on configuration and validation by your team

OUT OF SCOPE

- ✗ Changes to production or test environments
- ✗ Custom development

DELIVERABLES

- Session debrief with observations and recommendations
- Operating model, key learnings, and roadmap

Extended Scope (Plus)

IN SCOPE

- ✓ Extended instructor-led lab, up to 8 hours
- ✓ Discovery plus up to 5 common use cases
- ✓ Third-party agent and Better Together scenarios

OUT OF SCOPE

- ✗ Changes to production or custom development
- ✗ Long-term lab access after the session

DELIVERABLES

- Session debrief with observations and recommendations
- Operating model, key learnings, and roadmap

How the lab runs

01

Kickoff

Agent 365 introduced as the enterprise control plane.

02

Observe

Registry, Agent Map, inventory, dependencies, and posture.

03

Govern

Approvals, ownership, access management, and lifecycle workflows.

04

Secure

Oversharing, DLP events, identity risk, and prompt injection.

05

Identify

Common use cases and governance opportunities discussed.

06

Recommend

Operating model, key learnings, and the roadmap ahead.





E-xplorer is the Proof of Concept (PoC) in a Box experience Synergy Advisors built for this moment: a preconfigured, isolated Agent 365 environment, ready from day one, where the predefined scenarios you pick are configured, exercised, and functionally validated, with no impact on your production tenant.

E-xplorer (Proof of Concept in a Box) Experiences

BASE EXPERIENCE	EXTENDED SCOPE (PLUS)
Up to 2 WEEKS Up to 2 SCENARIOS	Up to 3 WEEKS Up to 3 SCENARIOS
Base Experience ✓ Extended, private lab access in up to 2 weeks, used at your own pace ✓ Private sessions with experts to validate design and functionality ✓ Up to 2 predefined scenarios validated functionally, not a training course	Extended Scope (Plus) ✓ The same experience, extended up to 3 weeks ✓ A third predefined scenario, which may include development ✓ Third-party and Better Together scenarios

Scope & Deliverables

Base Experience	Extended Scope (Plus)
IN SCOPE ✓ Isolated, preconfigured lab from day one ✓ Up to 2 weeks of private lab access ✓ Up to 2 predefined scenarios validated ✓ Private sessions with a specialist OUT OF SCOPE ✗ Work in your production tenant ✗ Use cases outside the scenario catalog DELIVERABLES ● Architecture validation and design recommendations ● Functional validation summary and next steps	IN SCOPE ✓ Isolated, preconfigured lab from day one ✓ Up to 3 weeks of private lab access ✓ Up to 3 scenarios, one may include development ✓ Third-party and Better Together scenarios OUT OF SCOPE ✗ Work in your production tenant ✗ Use cases outside the scenario catalog DELIVERABLES ● Architecture validation and design recommendations ● Functional validation summary and next steps

How the sessions run

01 Kickoff Preconfigured lab ready from day one, predefined scenarios agreed up front.	02 Visibility Ready-made scenario: discovery, inventory, and shadow AI exposure.	03 Protection Ready-made scenario: sensitive info types, DLP, and misuse testing.
04 Governance Ready-made scenario: lifecycle to publish, authorize, and retire.	05 Evidence Guided hands-on sessions on the predefined scenarios you select.	06 Decision Validated design and evidence to decide the implementation.





E-evaluation is the controlled lab validation experience Synergy Advisors built for this moment: a predefined set of Agent 365 scenarios, configured, tested, and validated against your requirements before anything reaches production.

E-evaluation (Controlled Lab Validation) Experiences

BASE EXPERIENCE

Up to
8 SESSIONS

Up to
4 WEEKS

Base Experience

✓

Predefined scenarios validated in up to 4 weeks

✓

Functionality validated against your requirements

✓

Validation results, implementation plan, and executive readout

EXTENDED SCOPE (PLUS)

Up to
10 SESSIONS

Up to
5 WEEKS

Extended Scope (Plus)

✓

The same validation, extended up to 5 weeks

✓

Documented production implementation and configuration plan

✓

Plan reviewed with your teams, with an Operations Guide

Scope & Deliverables

Base Experience

IN SCOPE

✓

Controlled lab with predefined scenarios

✓

Up to 8 sessions over 4 weeks

✓

Functionality validated against your requirements

✓

Expert review of configuration and governance

OUT OF SCOPE

✗

Changes applied in production

✗

Custom development or integrations

DELIVERABLES

●

Validation results report

●

Production implementation plan and executive readout

Extended Scope (Plus)

IN SCOPE

✓

Controlled lab with predefined scenarios

✓

Up to 10 sessions over 5 weeks

✓

Production plan documented, not applied

✓

Plan reviewed with your teams

OUT OF SCOPE

✗

Changes applied in production

✗

Custom development or integrations

DELIVERABLES

●

Validation results report

●

Production configuration plan and Operations Guide

How the sessions run

01

Scope Definition

Environment, objectives, and success criteria agreed with you.

02

Lab Validation

Predefined scenarios configured and validated in the lab.

03

Control Review

Configuration and controls validated against best practices.

04

Functional Testing

Functionality and scenarios validated against your requirements.

05

Prioritization

Results ranked by business impact and production readiness.

06

Report & Readout

Validation results and the production plan presented to you.

 [SYNERGYADVISORS.BIZ](https://synergyadvisors.biz)



E-Scuba is the Production Pilot experience Synergy Advisors built for this moment: Agent 365 deployed and configured in your production tenant, where multiple use cases are implemented, adopted by a limited audience and validated under real conditions.

E-Scuba (Production Pilot) Experiences

BASE EXPERIENCE

Up to
6 WEEKS

Up to
12 SESSIONS

Base Experience

- ✓ Agent 365 deployed in your production tenant in up to 6 weeks
- ✓ Multiple use cases implemented across your key workflows
- ✓ Solution design, implementation guide, and validation results

EXTENDED SCOPE (PLUS)

Up to
8 WEEKS

Up to
16 SESSIONS

Extended Scope (Plus)

- ✓ The same pilot, extended up to 8 weeks
- ✓ Additional workloads and third-party integrations with the Agent 365 SDK
- ✓ Customization for advanced organizational requirements

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Agent 365 deployed in your production tenant
- ✓ Up to 12 sessions across up to 6 weeks
- ✓ Multiple use cases across your key workflows
- ✓ Up to two functional areas, limited pilot audience

OUT OF SCOPE

- ✗ Rollout beyond the agreed pilot audience
- ✗ Custom development beyond the agreed use cases

DELIVERABLES

- Solution design and implementation guide
- Validation results and scoped rollout plan

Extended Scope (Plus)

IN SCOPE

- ✓ Agent 365 deployed in your production tenant
- ✓ Up to 16 sessions across up to 8 weeks
- ✓ Additional workloads and third-party integrations
- ✓ Customization for advanced requirements

OUT OF SCOPE

- ✗ Rollout beyond the agreed pilot audience
- ✗ Managed operation after the engagement ends

DELIVERABLES

- Solution design and implementation guide
- Validation results and scoped rollout plan

How the sessions run

01

Pilot Scope

Functional areas, audience, and success criteria agreed with you.

02

Design & Prerequisites

Target configuration confirmed and prerequisites validated.

03

Core Deployment

Agent 365 deployed and configured in your production tenant.

04

Workflow Integration

Integration with up to two functional areas or key workflows.

05

Pilot Adoption

A limited audience uses the platform under real conditions.

06

Findings & Handover

Results documented and a rollout plan handed to your team.

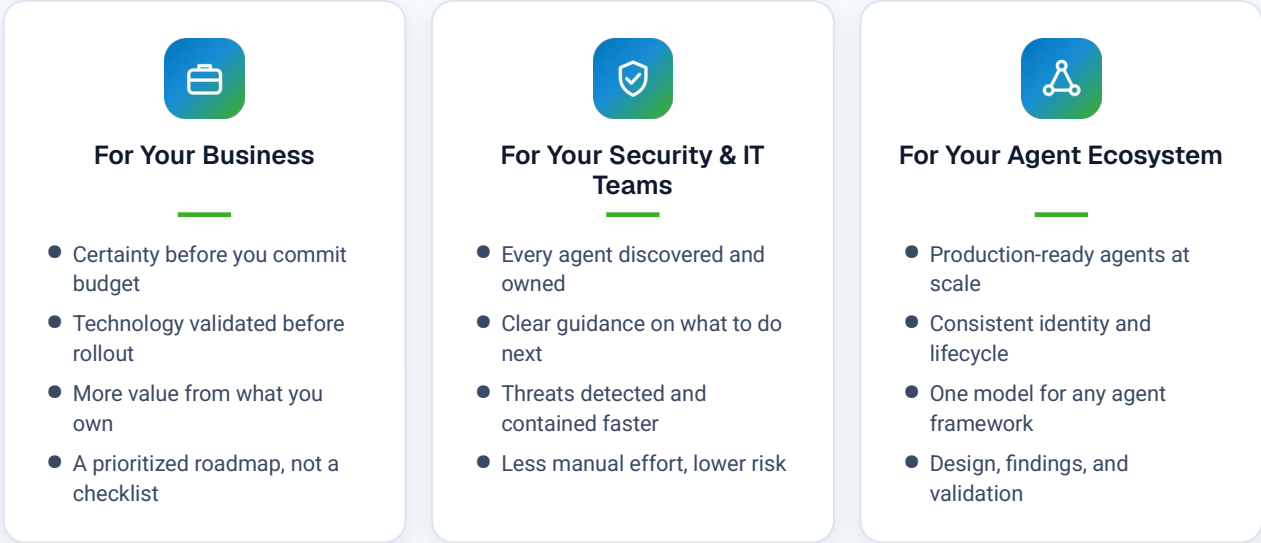


The Engagement Framework

The six experiences are sequenced so that each one earns the next — from a shared understanding of agent risk to governance running in production.



Expected Business Outcomes

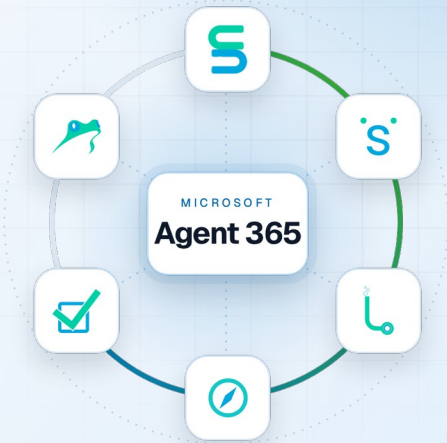


Turning Agent Risk Into Governed Adoption

Agents are already running inside your environment. What matters now is keeping identity, access, and data under control while adoption accelerates.

That is the value we bring: risk made visible, governance proven before you scale it, and Agent 365 running as the control plane for every agent you own.

Are you ready?



For more information, please feel free to contact us at a365@synergyadvisors.biz

[Learn more](#) →