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AI AGENT GOVERNANCE

Production Pilot for Agent 365, value proven before you scale

A decision that depends on proof in your production tenant

Value has to be validated with a bounded deployment. Agents must work across Microsoft 365 under policy, and the sponsor is ready to commit to a bounded first phase before anything goes enterprise-wide.

Teams preparing the full rollout need audit evidence they can take into that decision – a record of what was deployed, adopted and confirmed to deliver value.

Across the market, the size of that gap is already measurable:

BLIND SPOTS

82%

...discovered unknown agents in the past year

Cloud Security Alliance & Zenity, 2026 (n=445)

ACCESS CREEP

53%

...have had agents exceed their intended permissions

Cloud Security Alliance & Zenity, 2026 (n=445)

POLICY GAP

31%

...have formally adopted an agent policy

Cloud Security Alliance & Zenity, 2026 (n=445)

Before you scale, the value has to be proven in production.

That is what our E-Scuba experience delivers, in your own tenant and with a real pilot audience.

Introducing Synergy Advisors Agent 365 E-Scuba

E-Scuba is the Production Pilot Synergy Advisors built for this moment: Agent 365 deployed and configured in your production tenant, where multiple use cases are implemented, adopted by a limited audience and validated under real conditions.

It exists because a lab rarely settles an adoption decision. Functionality proven in a controlled environment is not the same as value proven with your own users. Built for sponsors, IT, security and workload owners at Level 300 (TDM) and Level 400 (Developers), delivered remotely and one to one – the next page details how the sessions run.

- Agent 365 deployed and configured in your own production tenant, not in a lab environment.
- A dedicated technical team alongside you, implementing and validating each use case with your people.
- Up to two functional areas or key workflows integrated, with a limited, defined pilot audience.
- Value confirmed with evidence, and a scoped plan for the full rollout handed over on exit.

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Agent 365 (A365) – Key Scenarios

CORE

Observe Agents and Prevent Sprawl
Consolidated view of every agent across platforms, with ownerless and at-risk agents spotted

Onboard Agents with Least-Privilege Access
Approval templates, Entra Access Packages, sponsor validation and Conditional Access

Govern Agent Tools
ENHANCED

Govern tools invoked by agents that access different resources or apps, like Outlook and SharePoint, with every action audited

Protect Against Data Oversharing and Risk
Purview DSPM for AI, DLP and Communication Compliance over agent access to sensitive data

Defend Against AI Threats and Vulnerabilities
Prompt injection incidents investigated, compromised agents contained, MCP tools hunted

Audit, Compliance, and Agent Lifecycle
Audit trail exported, non-compliant agents blocked or deleted, records held under retention

Discover and Control Local AI Agents NEW
IDE extensions, CLIs and code editors running as local agents detected on managed devices, unapproved ones blocked with Intune

BETTER TOGETHER

Agent 365 + Defender for Endpoint
Endpoint agents discovered and investigated

Agent 365 + Microsoft Sentinel
Detection, hunting and incident response

Agent 365 + Defender for Cloud
Grounding data and attack path risks

Agent 365 + Azure API Management NEW
AI gateway for models, MCP servers and tools

AGENT 365 SDK

LangChain
Brought under Agent 365 governance and lifecycle

LangGraph
Onboarded with the SDK, same observability and controls

Google ADK
Registered with the SDK, identity, owner, and observability

Amazon Bedrock AgentCore NEW
Connected platform plus deep integration with the SDK

More agent platforms
COMING SOON

Microsoft Agent Framework, OpenAI, Anthropic, Salesforce, SAP, Kubernetes

E-Scuba (Production Pilot) Experiences

BASE EXPERIENCE

Up to **6** WEEKS

Up to **12** SESSIONS

Base Experience
- ✓ Agent 365 deployed in your production tenant in up to 6 weeks
- ✓ Multiple use cases implemented across your key workflows
- ✓ Solution design, implementation guide, and validation results

EXTENDED SCOPE (PLUS)

Up to **8** WEEKS

Up to **16** SESSIONS

Extended Scope (Plus)
- ✓ The same pilot, extended up to 8 weeks
- ✓ Additional workloads and third-party integrations delivered with the Agent 365 SDK
- ✓ Customization for advanced organizational requirements

Scope & Deliverables

Base Experience

IN SCOPE
- ✓ Agent 365 configured and deployed in your production tenant
- ✓ Up to 12 sessions across up to 6 weeks
- ✓ Multiple use cases implemented across your key workflows
- ✓ Up to two functional areas with a limited pilot audience

OUT OF SCOPE
- ✕ Organization-wide rollout beyond the agreed pilot audience
- ✕ Custom development beyond the agreed use cases

DELIVERABLES
- Solution design and implementation guide
- Validation results from the pilot run
- Scoped plan for the full rollout

Extended Scope (Plus)

IN SCOPE
- ✓ Agent 365 configured and deployed in your production tenant
- ✓ Up to 16 sessions across up to 8 weeks
- ✓ Additional workloads and third-party integrations delivered with the Agent 365 SDK
- ✓ Customization for advanced organizational requirements

OUT OF SCOPE
- ✕ Organization-wide rollout beyond the agreed pilot audience
- ✕ Managed operation after the engagement ends

DELIVERABLES
- Solution design and implementation guide
- Validation results from the pilot run
- Scoped plan for the full rollout

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AGENT 365 SDK · THIRD-PARTY AGENTS

Agent 365 beyond Microsoft

AWS, Google Cloud, LangChain, and LangGraph agents, governed in the same Agent 365 control plane as Copilot. Our experts validate and extend what Agent 365 covers out of the box, so every agent meets five conditions.

PLATFORM	DISCOVERY	IDENTITY	SECURITY PROTECTION	DATA PROTECTION	TELEMETRY
Amazon Bedrock AgentCore AWS	Out of the box	Not covered	Partial	Not covered	Partial
Google ADK Gemini Enterprise Agent Platform	Out of the box	Not covered	Partial	Not covered	Partial
LangChain Agent framework	Not covered	Not covered	Not covered	Not covered	Not covered
LangGraph Agent framework	Not covered	Not covered	Not covered	Not covered	Not covered
With the Agent 365 SDK Already implemented by Synergy Advisors Entra Agent ID · Purview · OpenTelemetry	Integrated	Integrated	Integrated	Integrated	Integrated

Out of the box — Covered: native through connected platforms

Partial — Read-only signals, no code-level controls

Not covered — Needs code-level Agent 365 SDK integration

Integrated — Integrated with the Agent 365 SDK

Source: Synergy Advisors, Agent 365 E-xperiences portfolio V.1.8 (slide 48); Microsoft Learn, Connected platforms in Agent 365.

Out of the box, extended with the Agent 365 SDK

Discovery	Every agent registered in Agent 365, with an accountable owner and sponsor.
Identity	Its own Microsoft Entra Agent ID and risk-based Conditional Access.
Security protection	Defender Advanced Hunting and Microsoft Sentinel, one SOC response.
Data protection	Purview DLP checks every prompt and response in real time.
Telemetry	Who uses each agent, how often, and how much, with OpenTelemetry.

On AWS and Google Cloud: from visibility to enforcement

Agents stay where they run. On Google Cloud, ADK callbacks send prompts to Purview.

LEVEL 1

Connected visibility

- ✓ The agent appears in Agent 365
- ✓ Activity synced from Amazon CloudWatch
- ✓ Operations in Defender Advanced Hunting

LEVEL 2

Deep integration

- ✓ Real-time Purview DLP on every prompt
- ✓ Sensitive content blocked
- ✓ DLP evidence in Activity explorer

New · E-mmersion Dev Track

A hands-on lab for developers and platform teams (level 400): onboard LangChain, LangGraph, and Google ADK agents with the Agent 365 SDK, Entra Agent ID, and least-privilege access.

Up to 4 hours · In person or remote · English or Spanish · Preconfigured lab, no setup in your tenant

Coming soon to the Agent 365 SDK: Microsoft Agent Framework, OpenAI Agents SDK, Anthropic Claude, Salesforce Agentforce, SAP, and managed Kubernetes. Any other AI agent: a365@synergyadvisors.biz

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How the sessions run

01

Pilot Scope

Functional areas, audience, and success criteria agreed with you.

02

Design & Prerequisites

Target configuration confirmed and prerequisites validated.

03

Core Deployment

Agent 365 deployed and configured in your production tenant.

04

Workflow Integration

Integration with up to two functional areas or key workflows.

05

Pilot Adoption

A limited audience uses the platform under real conditions.

06

Findings & Handover

Results documented and a rollout plan handed to your team.

A Portfolio of Experiences, One Governance Journey

ALIGN & DESIGN

Create alignment and agree on the target model

- E-nsights
- E-nvision

EXPERIENCE & PROVE

Show it works, then prove it in a dedicated lab

- E-mmersion
- E-xplorer

VALIDATE & DECIDE

Validate functionality before production

- E-valuation

PILOT & SCALE

Move to production and extend governance

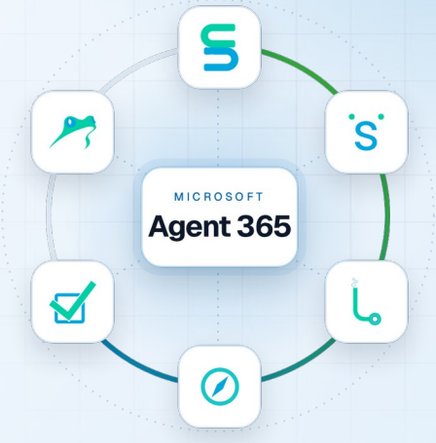
- E-Scuba

Scale With Proof, Not With Assumptions

You leave with multiple use cases implemented and validated in your production tenant, and the value of Agent 365 confirmed with a real audience.

The question is no longer whether this works, but how fast to scale it.

Let's take the next step together.



For more information, please feel free to contact us at a365@synergyadvisors.biz

Learn more →