AI AGENT GOVERNANCE

Real visibility and control over your AI agents

Agents are already inside the business — governance is not

AI agents already read data, execute transactions, and make decisions across core business systems. Yet most organizations still cannot see which agents exist, what they can reach, or who is accountable for them.

Without that visibility and control, the gap becomes compliance exposure, security incidents, and questions leadership cannot answer — and it widens with every new agent deployed.

The numbers show how wide the gap already is:

BLIND SPOTS

82%

...discovered unknown agents in the past year

CSA & Zenity, 2026 (n=445)

ACCESS CREEP

53%

...have had agents exceed their intended permissions

CSA & Zenity, 2026 (n=445)

POLICY GAP

31%

...have formally adopted an agent policy

CSA & Zenity, 2026 (n=445)

Synergy Advisors closes that gap with a portfolio of **E-xperiences** built on Microsoft Agent 365, covering the full adoption journey from discover to deploy:

E-nsights

Events & Webinars: expert-led sessions on agent risks, controls, and common use cases

E-nvision

Architecture Design Sessions: scenarios, architecture, and governance validated in a high-level design

E-mmersion

Instructor-Led Lab: your team configures and validates common use cases with an expert

E-xplorer

PoC in a Box: private access to a dedicated Agent 365 lab, with expert support, at your own pace

E-valuation

Limited staging pilot: predefined scenarios validated, with a prioritized action plan

E-Scuba

Production pilot: multiple use cases implemented and validated to confirm the value of Agent 365

SYNERGY ADVISORS

Agent 365 (A365) – Key Scenarios

CORE

Observe Agents and Prevent Sprawl
Consolidated view of every agent across platforms, with ownerless and at-risk agents spotted

Onboard Agents with Least-Privilege Access
Approval templates, Entra Access Packages, sponsor validation and Conditional Access

Govern Agent Tools
Govern tools invoked by agents that access different resources or apps, like Outlook and SharePoint, with every action audited

Protect Against Data Oversharing and Risk
Purview DSPM for AI, DLP and Communication Compliance over agent access to sensitive data

Defend Against AI Threats and Vulnerabilities
Prompt injection incidents investigated, compromised agents contained, MCP tools hunted

Audit, Compliance, and Agent Lifecycle
Audit trail exported, non-compliant agents blocked or deleted, records held under retention

Discover and Control Local AI Agents
IDE extensions, CLIs and code editors running as local agents detected on managed devices, unapproved ones blocked with Intune

BETTER TOGETHER

Agent 365 + Defender for Endpoint
Endpoint agents discovered and investigated

Agent 365 + Microsoft Sentinel
Detection, hunting and incident response

Agent 365 + Defender for Cloud
Grounding data and attack path risks

THIRD-PARTY AGENTS

LangChain
Brought under Agent 365 governance and lifecycle

LangGraph
Onboarded with the SDK, same observability and controls

Google ADK
Registered with the SDK, identity, owner, and full observability

Amazon Bedrock AgentCore
Connected platform plus deep integration by our experts

Agent Maturity Path – Where to Start

Each experience meets your agent governance maturity where it stands today. Enter at any point and move up the path.

LOWER MATURITY

01 **E-nsights**
AWARENESS
Expert-led events and webinars on agent risk mitigation and governance.

02 **E-nvision**
DESIGN
High-impact use cases discussed with an expert, with a high-level design validated.

03 **E-mmersion**
HANDS-ON
An instructor-led lab where your team configures and validates common use cases.

04 **E-xplorer**
PROOF
Private access to a dedicated Agent 365 lab, at your own pace, with expert support.

05 **E-valuation**
VALIDATION
Predefined scenarios validated in a controlled lab, with a prioritized action plan.

06 **E-Scuba**
PRODUCTION
Multiple use cases implemented and validated in production to confirm value.

HIGHER MATURITY

NEW · THIRD-PARTY AGENTS

Agent 365 beyond Microsoft

AWS, Google Cloud, LangChain, and LangGraph agents, governed in the same Agent 365 control plane as Copilot. Our experts validate and extend what Agent 365 covers out of the box, so every agent meets five conditions.

PLATFORM	DISCOVERY	IDENTITY	SECURITY PROTECTION	DATA PROTECTION	TELEMETRY
Amazon Bedrock AgentCore AWS	Out of the box	Not covered	Partial	Not covered	Partial
Google ADK Gemini Enterprise Agent Platform	Out of the box	Not covered	Partial	Not covered	Partial
LangChain Open source	Not covered	Not covered	Not covered	Not covered	Not covered
LangGraph Open source	Not covered	Not covered	Not covered	Not covered	Not covered
With Synergy Advisors experts Agent 365 SDK · Entra Agent ID Purview · OpenTelemetry	Validated & extended	Validated & extended	Validated & extended	Validated & extended	Validated & extended

Out of the box — Native in Agent 365 (registry sync)
Not covered — Needs Agent 365 SDK integration
Partial — Read-only signals, no code-level controls
Validated & extended — Integrated and tested by our experts

Source: Synergy Advisors, Agent 365 E-xperiences portfolio V.1.7 (slide 47); Microsoft Learn, Connected platforms in Agent 365.

Microsoft delivers, Synergy Advisors extends

Discovery	Every agent registered in Agent 365, with an accountable owner and sponsor.
Identity	Its own Microsoft Entra Agent ID and risk-based Conditional Access.
Security protection	Defender Advanced Hunting and Microsoft Sentinel, one SOC response.
Data protection	Purview DLP checks every prompt and response in real time.
Telemetry	Who uses each agent, how often, and how much, with OpenTelemetry.

On AWS and Google Cloud: from visibility to enforcement

Agents stay where they run. On Google Cloud, ADK callbacks send prompts to Purview.

LEVEL 1

Connected visibility

- ✓ The agent appears in Agent 365
- ✓ Activity synced from Amazon CloudWatch
- ✓ Operations in Defender Advanced Hunting

LEVEL 2

Deep integration

- ✓ Real-time Purview DLP on every prompt
- ✓ Sensitive content blocked
- ✓ DLP evidence in Activity explorer

New · E-mmersion Dev Track

A hands-on lab for developers and platform teams (level 400): onboard LangChain, LangGraph, and Google ADK agents with the Agent 365 SDK, Entra Agent ID, and least-privilege access.

Up to 4 hours (up to 8 in Plus) · In person or remote · English or Spanish · Preconfigured lab, no setup in your tenant

Coming next: more agent platforms and MCP server governance in Azure.

SYNERGY ADVISORS

E-nsights

E-nsights is the Events & Webinars experiences Synergy Advisors built for this moment: an expert-led session on the best practices for agent risk mitigation, governance and management, with the content tailored to your maturity and priorities beforehand.

E-nsights (Events & Webinars) Experiences

EXECUTIVE SESSION (BDM)

Up to **2h** PER SESSION

Up to **3** USE CASES

Executive Session (BDM)

- ✓ Expert best practices for agent risk mitigation, governance, and management
- ✓ Clear view of the most common agent risks, controls, and use cases
- ✓ Business impact framed before you commit to adoption or implementation

TECHNICAL SESSION (TDM)

Up to **3h** PER SESSION

Up to **3** USE CASES

Technical Session (TDM)

- ✓ Expert-led walkthrough of the controls that mitigate the most common agent risks
- ✓ Up to 3 common agent use cases reviewed, with live demos of governance in action
- ✓ Informed starting point defined before moving into adoption or implementation

Scope & Deliverables

Executive Session (BDM)

IN SCOPE

- ✓ 1 session, up to 2h, business format
- ✓ Webinar or on site, led by an expert
- ✓ Content tailored to your priorities
- ✓ Unlimited by webinar; venue capacity on site

OUT OF SCOPE

- ✕ Additional sessions or workshops
- ✕ Changes in any environment
- ✕ Labs, deep dives, or assessments
- ✕ Custom development

DELIVERABLES

- Session deck
- Recording within 1 week

Technical Session (TDM)

IN SCOPE

- ✓ 1 session, up to 3h, technical format
- ✓ Up to 3 agent use cases reviewed
- ✓ Live demos on pre-built scenarios
- ✓ Content tailored to your priorities

OUT OF SCOPE

- ✕ Additional sessions or workshops
- ✕ Changes in any environment
- ✕ Labs, deep dives, or assessments
- ✕ Custom development

DELIVERABLES

- Session deck
- Recording within 1 week

How the sessions run

01

Audience & Goals

Target audience and business goals confirmed before the session.

02

Content Tailoring

Materials adapted to your maturity and priorities.

03

Use Case Session

Capabilities, benefits, and high-impact scenarios covered, up to 3 use cases.

04

Live Demonstration

Demos on pre-built scenarios, plus integration with other technologies.

05

Open Discussion

Q&A and future areas of exploration identified.

06

Handover

Session deck and full recording delivered to your teams.

SYNERGY ADVISORS

E-nvision

E-nvision is the Architecture Design Sessions experience Synergy Advisors built for this moment: up to three predefined high-impact use cases, based on our experience, discussed in depth with an expert and validated as a high-level design in a functional environment, with no changes to your production tenant.

E-nvision (Architecture Design Sessions) Experiences

INFRASTRUCTURE TRACK

Up to **2h** PER SESSION

Up to **4** SESSIONS

Infrastructure Track

- ✓ Up to three use cases (including discovery), discussed with an expert in a functional environment
- ✓ Scenarios, architecture, and governance considerations validated interactively
- ✓ Requirements and a validated high-level design of the use case, at Level 300

DEVELOPMENT TRACK

Up to **2h** PER SESSION

Up to **4** SESSIONS

Development Track

- ✓ Up to three use cases (including discovery), focused on third-party agent scenarios with the Agent 365 SDK
- ✓ SDK-based integration, ownership, and lifecycle design for external agents
- ✓ Requirements and a validated high-level design of the use case, at Level 400

Scope & Deliverables

Infrastructure Track

IN SCOPE

- ✓ Up to 3 predefined high-impact use cases
- ✓ Scenario validation in a functional environment
- ✓ Governance and operational alignment
- ✓ High-level architecture reviewed with an expert

OUT OF SCOPE

- ✕ Changes to production or test environments
- ✕ Technologies outside the workshop objectives
- ✕ Custom development or deployment tasks

DELIVERABLES

- High-level design of the validated use case
- Architecture summary and next steps

Development Track

IN SCOPE

- ✓ Up to 3 use cases on third-party agent scenarios
- ✓ Architecture designed with the Agent 365 SDK
- ✓ Integration, ownership and lifecycle design
- ✓ High-level architecture reviewed with an expert

OUT OF SCOPE

- ✕ Changes to production or test environments
- ✕ Technologies outside the workshop objectives
- ✕ Custom development or deployment tasks

DELIVERABLES

- High-level design of the validated use case
- Architecture summary and next steps

How the sessions run

01

Preparation

Objectives, stakeholders, and agenda agreed before day one.

02

Environment Review

Your infrastructure reviewed for gaps and requirements.

03

Use Case Definition

Predefined scenarios mapped to strategic objectives, up to 3.

04

Solution Envisioning

High-level architecture validated in a functional environment.

05

Design Presentation

The proposed design walked through and validated with your teams.

06

Handover

Requirements, design, and deployment recommendations delivered.

SYNERGY ADVISORS

E-mmersion

E-mmersion is the Instructor-led Hands-On Lab experience Synergy Advisors built for this moment: an expert-guided Agent 365 lab where your team completes discovery plus up to 3 of the most common use cases, configured, validated, and operated hands-on, in a preconfigured lab environment with no changes in your own tenant.

E-mmersion (Instructor-led Hands-On Lab) Experiences

BASE EXPERIENCE

Up to **3h** PER SESSION

Up to **3** USE CASES

Base Experience

- ✓ Instructor-led lab: configure, validate, and interact directly with the technology
- ✓ Discovery plus up to 3 of the most common use cases, guided by an expert
- ✓ Hands-on keyboard time for your own team, not a demonstration

EXTENDED SCOPE (PLUS)

Up to **8h** PER SESSION

Up to **5** USE CASES

Extended Scope (Plus)

- ✓ Everything in the base experience, over an extended instructor-led lab
- ✓ Discovery plus up to 5 of the most common use cases
- ✓ Third-party agent and Better Together scenarios configured hands-on

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Instructor-led lab, up to 3 hours
- ✓ Discovery plus up to 3 common use cases
- ✓ Hands-on configuration and validation by your team

OUT OF SCOPE

- ✕ Changes to production or test environments
- ✕ Custom development

DELIVERABLES

- ● Session debrief with observations and recommendations
- ● Operating model, key learnings, and roadmap

Extended Scope (Plus)

IN SCOPE

- ✓ Extended instructor-led lab, up to 8 hours
- ✓ Discovery plus up to 5 common use cases
- ✓ Third-party agent and Better Together scenarios

OUT OF SCOPE

- ✕ Changes to production or custom development
- ✕ Long-term lab access after the session

DELIVERABLES

- ● Session debrief with observations and recommendations
- ● Operating model, key learnings, and roadmap

How the lab runs

01

Kickoff

Agent 365 introduced as the enterprise control plane.

02

Observe

Registry, Agent Map, inventory, dependencies, and posture.

03

Govern

Approvals, ownership, access management, and lifecycle workflows.

04

Secure

Oversharing, DLP events, identity risk, and prompt injection.

05

Identify

Common use cases and governance opportunities discussed.

06

Recommend

Operating model, key learnings, and the roadmap ahead.

SYNERGY ADVISORS

E-xplorer

E-xplorer is the Proof of Concept (PoC) in a Box experience Synergy Advisors built for this moment: a preconfigured, isolated Agent 365 environment, ready from day one, where the predefined scenarios you pick are configured, exercised, and functionally validated, with no impact on your production tenant.

E-xplorer (Proof of Concept in a Box) Experiences

BASE EXPERIENCE

Up to **2** WEEKS — Up to **2** SCENARIOS

Base Experience

- ✓ Extended, private lab access in up to 2 weeks, used at your own pace
- ✓ Private sessions with experts to validate design and functionality
- ✓ Up to 2 predefined scenarios validated functionally, not a training course

EXTENDED SCOPE (PLUS)

Up to **3** WEEKS — Up to **3** SCENARIOS

Extended Scope (Plus)

- ✓ The same experience, extended up to 3 weeks
- ✓ A third predefined scenario, which may include development
- ✓ Third-party and Better Together scenarios

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Isolated, preconfigured lab from day one
- ✓ Up to 2 weeks of private lab access
- ✓ Up to 2 predefined scenarios validated
- ✓ Private sessions with a specialist

OUT OF SCOPE

- ✕ Work in your production tenant
- ✕ Use cases outside the scenario catalog

DELIVERABLES

- ● Architecture validation and design recommendations
- ● Functional validation summary and next steps

Extended Scope (Plus)

IN SCOPE

- ✓ Isolated, preconfigured lab from day one
- ✓ Up to 3 weeks of private lab access
- ✓ Up to 3 scenarios, one may include development
- ✓ Third-party and Better Together scenarios

OUT OF SCOPE

- ✕ Work in your production tenant
- ✕ Use cases outside the scenario catalog

DELIVERABLES

- ● Architecture validation and design recommendations
- ● Functional validation summary and next steps

How the sessions run

01 — Kickoff
Preconfigured lab ready from day one, predefined scenarios agreed up front.

02 — Visibility
Ready-made scenario: discovery, inventory, and shadow AI exposure.

03 — Protection
Ready-made scenario: sensitive info types, DLP, and misuse testing.

04 — Governance
Ready-made scenario: lifecycle to publish, authorize, and retire.

05 — Evidence
Guided hands-on sessions on the predefined scenarios you select.

06 — Decision
Validated design and evidence to decide the implementation.

SYNERGY ADVISORS

E-valuation

E-valuation is the controlled lab validation experience Synergy Advisors built for this moment: a predefined set of Agent 365 scenarios, configured, tested, and validated against your requirements before anything reaches production.

E-valuation (Controlled Lab Validation) Experiences

BASE EXPERIENCE

Up to **8** SESSIONS

Up to **4** WEEKS

Base Experience

- ✓ Predefined scenarios validated in up to 4 weeks
- ✓ Functionality validated against your requirements
- ✓ Validation results, implementation plan, and executive readout

EXTENDED SCOPE (PLUS)

Up to **10** SESSIONS

Up to **5** WEEKS

Extended Scope (Plus)

- ✓ The same validation, extended up to 5 weeks
- ✓ Documented production implementation and configuration plan
- ✓ Plan reviewed with your teams, with an Operations Guide

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Controlled lab with predefined scenarios
- ✓ Up to 8 sessions over 4 weeks
- ✓ Functionality validated against your requirements
- ✓ Expert review of configuration and governance

OUT OF SCOPE

- ✕ Changes applied in production
- ✕ Custom development or integrations

DELIVERABLES

- ● Validation results report
- ● Production implementation plan and executive readout

Extended Scope (Plus)

IN SCOPE

- ✓ Controlled lab with predefined scenarios
- ✓ Up to 10 sessions over 5 weeks
- ✓ Production plan documented, not applied
- ✓ Plan reviewed with your teams

OUT OF SCOPE

- ✕ Changes applied in production
- ✕ Custom development or integrations

DELIVERABLES

- ● Validation results report
- ● Production configuration plan and Operations Guide

How the sessions run

01

Scope Definition

Environment, objectives, and success criteria agreed with you.

02

Lab Validation

Predefined scenarios configured and validated in the lab.

03

Control Review

Configuration and controls validated against best practices.

04

Functional Testing

Functionality and scenarios validated against your requirements.

05

Prioritization

Results ranked by business impact and production readiness.

06

Report & Readout

Validation results and the production plan presented to you.

SYNERGY ADVISORS

E-Scuba

E-Scuba is the Production Pilot experience Synergy Advisors built for this moment: Agent 365 deployed and configured in your production tenant, where multiple use cases are implemented, adopted by a limited audience and validated under real conditions.

E-Scuba (Production Pilot) Experiences

BASE EXPERIENCE

Up to **6** WEEKS

Up to **12** SESSIONS

Base Experience

- ✓ Agent 365 deployed in your production tenant in up to 6 weeks
- ✓ Multiple use cases implemented across your key workflows
- ✓ Solution design, implementation guide, and validation results

EXTENDED SCOPE (PLUS)

Up to **8** WEEKS

Up to **16** SESSIONS

Extended Scope (Plus)

- ✓ The same pilot, extended up to 8 weeks
- ✓ Additional workloads and third-party integrations with the Agent 365 SDK
- ✓ Customization for advanced organizational requirements

Scope & Deliverables

Base Experience

IN SCOPE

- ✓ Agent 365 deployed in your production tenant
- ✓ Up to 12 sessions across up to 6 weeks
- ✓ Multiple use cases across your key workflows
- ✓ Up to two functional areas, limited pilot audience

OUT OF SCOPE

- ✕ Rollout beyond the agreed pilot audience
- ✕ Custom development beyond the agreed use cases

DELIVERABLES

- ● Solution design and implementation guide
- ● Validation results and scoped rollout plan

Extended Scope (Plus)

IN SCOPE

- ✓ Agent 365 deployed in your production tenant
- ✓ Up to 16 sessions across up to 8 weeks
- ✓ Additional workloads and third-party integrations
- ✓ Customization for advanced requirements

OUT OF SCOPE

- ✕ Rollout beyond the agreed pilot audience
- ✕ Managed operation after the engagement ends

DELIVERABLES

- ● Solution design and implementation guide
- ● Validation results and scoped rollout plan

How the sessions run

01

Pilot Scope

Functional areas, audience, and success criteria agreed with you.

02

Design & Prerequisites

Target configuration confirmed and prerequisites validated.

03

Core Deployment

Agent 365 deployed and configured in your production tenant.

04

Workflow Integration

Integration with up to two functional areas or key workflows.

05

Pilot Adoption

A limited audience uses the platform under real conditions.

06

Findings & Handover

Results documented and a rollout plan handed to your team.

The Engagement Framework

The six experiences are sequenced so that each one earns the next — from a shared understanding of agent risk to governance running in production.

ALIGN & DESIGN

Create alignment and agree on the target model

- E-nsights
- E-nvision

EXPERIENCE & PROVE

Show it works, then prove it in a dedicated lab

- E-mmersion
- E-xplorer

VALIDATE & DECIDE

Validate functionality before production

- E-valuation

PILOT & SCALE

Move to production and extend governance

- E-Scuba

Expected Business Outcomes

For Your Business

- Certainty before you commit budget
- Technology validated before rollout
- More value from what you own
- A prioritized roadmap, not a checklist

For Your Security & IT Teams

- Every agent discovered and owned
- Clear guidance on what to do next
- Threats detected and contained faster
- Less manual effort, lower risk

For Your Agent Ecosystem

- Production-ready agents at scale
- Consistent identity and lifecycle
- One model for any agent framework
- Design, findings, and validation

Turning Agent Risk Into Governed Adoption

Agents are already running inside your environment. What matters now is keeping identity, access, and data under control while adoption accelerates.

That is the value we bring: risk made visible, governance proven before you scale it, and Agent 365 running as the control plane for every agent you own.

Are you ready?



For more information, please feel free to contact us at a365@synergyadvisors.biz

Learn more →